



# LIMITED WARRANTY

## LINCOLN WINDOWS & PATIO DOORS

### GENERAL PRODUCT - 10 YEAR LIMITED WARRANTY

Lincoln Wood Products, Inc. ("LWP") extends a limited warranty for ten (10) years from the date of manufacture, to the first owner occupant or lessor of the structure subsequent to original product installation. LWP will replace or repair, at its discretion, any of its products found to be defective by virtue of materials or workmanship, provided notice is given to it within thirty (30) days from discovery of a defect. LWP may choose, at its discretion, to refund the original purchase price of a product if replacement or repair is not reasonably possible. LWP reserves the right to supply current design, which may not exactly match the original, in the event a product is discontinued or is otherwise unavailable. The warranty on replacement product will extend for the remainder of the warranty period of the original unit. The warranty set forth herein may not be altered or amended by any individual either orally or in writing without the express written consent of LWP. This warranty is applicable only to product installed in the USA or Canada.

This limited warranty does not extend to:

1. Exterior & Interior Finishes, Insulated Glass, Triple Pane Glass or Laminated Glass. (covered by separate warranties)
2. Products not installed pursuant to LWP installation instructions found at [www.lincolnwindows.com](http://www.lincolnwindows.com).
3. Product that is altered or abused or installed in unusual, abnormal or extreme locations or situations or not in accordance with applicable building codes.
4. Products installed in structures that do not allow for proper management/drainage of moisture.
5. Improper or incomplete finishing of all surfaces, interior and exterior, or failure to provide maintenance in strict conformance with finishing requirements found at [www.lincolnwindows.com](http://www.lincolnwindows.com).
6. Discoloration caused by weathering or water infiltration not caused by a defect in materials or workmanship of the product.
7. Condensation on glass and water damage which occurs as a natural result of excess humidity.
8. Hardware finishes are not warranted. All hardware is warranted against defects in materials and workmanship for a period of ten (10) years.
9. Product that has been field milled or products assembled by others with LWP fabricated parts.
10. Warpage of door panels beyond one (1) year from date of manufacture and/or less than 1/4" in the plane of a door itself (not in relation to frame and/or jamb). LWP reserves the right to require a period of one (1) year with the door in place before honoring any warpage claim as doors often revert to plane as they adjust to the environment.
11. Swing door products without multi-point hardware or products with ADA sills.

12. Damage due to exposure to conditions beyond published performance specifications or products that exceed dimensional sizing as listed in LWP price/product catalogs.
13. Wood is a product of nature and may have variations in grain. Color variations when staining or painting product are not considered a defect.
14. Rattling of Internal Grilles within an airspace.
15. Compliance with published performance ratings for air and water infiltration, structural performance, insulation performance or energy efficiency after product installation, as factors beyond LWP's control, such as installation technique, maintenance, environmental conditions and wear and tear will affect performance over the life of the product.
16. Multi-Slide Patio Doors installed in part of a building without providing an adequate 8' overhang.

**This limited warranty specifically excludes any liability for consequential or incidental damages. Damages, whether based on breach of contract or tort, are limited to the purchase price of the product.** Some states or provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. Replacement product will be provided F.O.B. LWP. in Merrill, Wisconsin. This limited warranty does not cover LWP distributor or service center processing and handling fees, shipping expenses, disposal or other costs associated with the installation or removal of product for repair or replacement. There are no warranties granted other than as expressly provided. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.

**IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE SPECIFICALLY DISCLAIMED. SOME STATES OR PROVINCES DO NOT ALLOW LIMITATIONS ON IMPLIED WARRANTIES, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.**

### EXTERIOR ALUMINUM CLAD FINISH 20 YEAR LIMITED WARRANTY

Lincoln Wood Products, Inc. ("LWP") extends a limited warranty on painted exterior aluminum clad finishes for twenty (20) years, to the first owner occupant or lessor of the structure subsequent to original product installation, against manufacturing defects resulting in fading or color change (in excess of five (5) E units in accordance with ASTM D2244), chalking (not to exceed numerical rating of 8 when measured in accordance with ASTM D4214) and loss of adhesion (as detailed by the American Architectural Manufacturer's Association's (AAMA) Specification 2605-13 Sections 8.9 and 8.4). This warranty is applicable only to product installed in the USA or Canada.

Painted exterior aluminum clad finish installed within two (2) miles of a salt water source or sea coast is warranted against manufacturing defects for a period of ten (10) years. Scheduled exterior maintenance is required every 60-90 days with a mild detergent soap wash and rinse to prevent any salt or corrosive material build-up. Any breaches in painted clad surface should be repaired immediately after discovery. Even with regular maintenance, corrosion may occur and this warranty coverage explicitly covers "abnormal corrosion" such as pitting, cracking, peeling, flaking or blistering.

This Aluminum Clad Finish Warranty does not include:

1. Damage to clad surfaces caused by cleaning, powerwashing, brickwash, chemicals, salt, acid rain or airborne pollutants.

## INTERIOR FINISH - 2 YEAR LIMITED WARRANTY

LWP extends a limited warranty on factory applied interior finishes for two (2) years, to the first owner occupant or lessor of the structure subsequent to original product installation, against peeling, checking or cracking. This warranty is applicable only to product installed in the USA or Canada.

This Interior Finish Warranty does not include:

1. Damage to surfaces caused by cleaning, chemicals or airborne pollutants.
2. Interior finish is applied prior to assembly. Minute surface imperfections may occur in the fabrication parts and are not considered a defect.

**This limited warranty specifically excludes any liability for consequential or incidental damages. Damages, whether based on breach of contract or tort, are limited to the purchase price of the product.** Some states or provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. Replacement product will be provided F.O.B. LWP. in Merrill, Wisconsin. This limited warranty does not cover LWP distributor or service center processing and handling fees, shipping expenses, disposal or other costs associated with the installation or removal of product for repair or replacement. There are no warranties granted other than as expressly provided. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.

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## INSULATED GLASS & TRIPLE PANE INSULATING GLASS - 20 YEAR LIMITED WARRANTY

LWP extends a limited warranty, from the date of manufacture, to the first owner occupant or lessor of the structure subsequent to original product installation, for seal failure causing impaired visibility due to moisture, film or dust between the glass panes for twenty (20) years on insulated glass and ten (10) years on Impact-resistant or laminated glass. This warranty is applicable only to product installed in the USA or Canada.

This glass warranty does not include:

1. Minor imperfections that do not impair the integrity or performance of the glass.
2. Scratches, cracked or broken glass or damage caused by improper maintenance, handling, misuse, or heat buildup caused by the application of after manufacture film on glass.
3. Damage to glass that is not cleaned in strict conformance with glass cleaning instructions found at [www.lincolnwindows.com](http://www.lincolnwindows.com).
4. Damage to glass caused by Preserve® Film or labels not being removed within 12 months of fabrication.
5. Insulated glass installed at altitudes greater than 6200 ft. above sea level, unless a breather or capillary tube has been installed.
6. Triple pane glass installed at altitudes greater than 4000 ft. above sea level, unless breather or capillary tubes have been installed.
7. To argon fill rates or energy efficiency of units containing argon gas after product installation as argon gas may deplete over time due to circumstances beyond LWP's control.

For seal failures, LWP will furnish replacement glass at no charge for a period of twenty (20) years from date of manufacture, to the first occupant or resident of the structure subsequent to original product installation. Replacement product will be provided F.O.B. LWP in Merrill, Wisconsin. This limited warranty does not cover LWP distributor or

service center processing and handling fees, shipping expenses, or other costs associated with the installation or removal of product for repair or replacement. The warranty on replacement product will extend for the remainder of the warranty period of the original product.

LWP extends a limited warranty on insulating glass for a period of one (1) year from date of manufacture, to the first owner occupant or lessor of the structure subsequent to original product installation, for stress-cracked glass. This warranty does not apply to products containing tempered glass. The warranty on replacement product will extend for the remainder of the warranty period of the original unit.

**These limited glass warranties specifically exclude any liability for consequential or incidental damages. Damages, whether based on breach of contract or tort, are limited to the purchase price of the product.** Some states or provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. There are no warranties granted other than as expressly provided. These warranties may not be amended without the written consent of LWP. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province. These warranties apply only to product installed in the USA or Canada.

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This warranty is non-transferable. You must provide proof of purchase with your claim. For information regarding the procedure to file a warranty claim, contact your LWP dealer or notify LWP at:

**LINCOLN WOOD PRODUCTS, INC.**  
**P.O. Box 375, Merrill, WI 54452 • (800) 967-2461**  
**or visit us at [www.lincolnwindows.com](http://www.lincolnwindows.com)**