



EFFECTIVE DATE: APRIL 1, 2009

# STORMPOINT DOOR WARRANTY

LINCOLN WOOD PRODUCTS, INC.

## LIMITED WARRANTY - STORMPOINT DOOR PRODUCT

Lincoln Wood Products, Inc., extends a limited warranty for ten (10) years from the date of manufacture on door products manufactured by Lincoln. Lincoln will replace or repair, at its discretion, any of its products found to be defective by virtue of materials or workmanship, provided notice is given to it within thirty (30) days from discovery of a defect. Lincoln may choose, at its discretion, to refund the original purchase price of a product if replacement or repair is not reasonably possible. LWP reserves the right to supply current design, which may not exactly match the original, in the event a product is discontinued or is otherwise unavailable. The warranty on replacement product will extend for the remainder of the warranty period of the original unit. The warranties in this document are only applicable to StormPoint doors. The warranties set forth herein may not be altered or amended by any individual either orally or in writing without the express written consent of Lincoln Wood Products, Inc. This warranty is applicable only to product installed in the United States.

This limited warranty does not extend to:

1. Insulated Glass, Impact-Resistant Glass, Laminated Glass or Window Products (covered by separate warranty).
2. Product that is altered or abused or installed in unusual, abnormal or extreme locations or situations or not in accordance with applicable building codes.
3. Lincoln products installed in structures that do not allow for proper management/drainage of moisture, such as Exterior Insulation Finish Systems (EIFS), also known as Synthetic Stucco.
4. Improper or incomplete finishing (painting, staining), of all wood surfaces, interior and/or exterior, or failure to provide reasonable maintenance.
5. Discoloration caused by weathering or water infiltration not related to a defect in the materials or workmanship of the product.
6. Swing door products without multi-point hardware or products with ADA sills.
7. Damage to metal or clad surfaces caused by cleaning, powerwashing, brickwash, chemicals, salt, acid rain or airborne pollutants (corrosion-resistant hardware is available for coastal applications).
8. Damage caused by salt corrosion of clad surfaces. Coastal areas can be very corrosive. Exterior clad surfaces must be cleaned every 2-3 months with mild detergent to prevent salt corrosion. Even with appropriate maintenance, some form of chalking, pitting or fading is considered normal due to coastal salt exposure.
9. Condensation on doors and resultant water damage which occurs as a natural result of excess humidity.
10. Door hardware finishes are not warranted. All door hardware is warranted against defects in materials and workmanship for a period of ten (10) years.
11. Product that has been field milled or products assembled by others with Lincoln fabricated parts.
12. Damage due to exposure to conditions beyond published performance specifications or products that exceed dimensional sizing as listed in LWP price/product catalogs.
13. Wood is a product of nature and may have variations in grain. Lincoln cannot be responsible for these color variations when staining or painting product and will not consider them a defect.
14. Warpage of door panels beyond one (1) year from date of manufacture and/or less than 1/4" in the plane of a door itself (not in relation to frame and/or jamb). Lincoln reserves the right to require a period of one (1) year with the door in place before honoring any warpage claim as doors often revert to plane as they adjust the environment.
15. Rattling of Internal Grilles within an airspace.
16. Products not installed pursuant to Lincoln Wood Products installation instructions.
17. Compliance with published performance ratings for air and water infiltration, structural performance, insulation performance or energy efficiency after product installation, as factors beyond Lincoln's control, such as installation technique, maintenance, environmental conditions and wear and tear will affect performance over the life of the product.
18. To argon fill rates or energy efficiency of units containing argon gas after product installation as argon gas may deplete over time due to circumstances beyond Lincoln's control.

This limited warranty specifically excludes any liability for consequential or incidental damages. Damages, whether based on breach of contract or tort, are limited to the purchase price of the product. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. Replacement product will be provided F.O.B. Lincoln Wood Products, Inc. in Merrill, Wisconsin. This limited warranty does not cover Lincoln distributor or service center processing and handling fees, shipping expenses, or other costs associated with the installation or removal of product for repair or replacement. There are no warranties granted other than as expressly provided. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

**IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE SPECIFICALLY DISCLAIMED  
SOME STATES DO NOT ALLOW LIMITATIONS ON IMPLIED WARRANTIES, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.**

## LIMITED TEN YEAR WARRANTY - STORMPOINT DOOR PRODUCT INSULATED GLASS

Lincoln Wood Products, Inc., extends a limited ten (10) year warranty on insulated, impact-resistant or laminated glass for seal failure causing impaired vision due to moisture, film or dust between the glass.

This glass warranty does not extend to:

1. Minor imperfections that do not impair the integrity or performance of the glass.
2. Scratches, cracked or broken glass or damage caused by improper maintenance, handling, misuse, or heat buildup caused by the application of after manufacture film on glass.
3. Damage to glass caused by cleaning, powerwashing, brickwash, sanding or improper washing.

For seal failures, Lincoln will furnish replacement glass with panels at no charge for a period of ten (10) years from date of manufacture. Replacement product will be provided F.O.B. Lincoln Wood Products, Inc. in Merrill, Wisconsin. This limited warranty does not cover Lincoln distributor or service center processing and handling fees, shipping expenses, or other costs associated with the installation or removal of product for repair or replacement.

Lincoln Wood Products, Inc., extends a limited warranty on insulating glass for a period of one (1) year from date of manufacture for stress-cracked glass. The warranty on replacement product will extend for the remainder of the warranty period of the original unit.

This limited warranty specifically excludes any liability for consequential or incidental damages. Damages, whether based on breach of contract or tort, are limited to the purchase price of the product. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. There are no warranties granted other than as expressly provided. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

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SOME STATES DO NOT ALLOW LIMITATIONS ON IMPLIED WARRANTIES, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.**

For information regarding the procedure of filing a warranty claim, contact your Lincoln dealer or notify Lincoln at:  
**Lincoln Wood Products, Inc., P.O. Box 375, Merrill, WI 54452, (800) 967-2461 or visit us at [www.lincolnwindows.com](http://www.lincolnwindows.com)**